# REAL WORLD TESTING PLAN

## GENERAL INFORMATION

Plan Report ID Number: 20211110HEA

Developer Name:     Health eFilings, LLC

Product Name(s):    MIPS Accelerator

Version Number(s):    6

Certified Health IT Product List (CHPL) ID(s):     15.02.02.1598.A029.03.02.0.2001

Developer Real World Testing Page URL:     https://healthefilings.com/certification-details

## JUSTIFICATION FOR REAL WORLD TESTING APPROACH

The healthcare landscape is experiencing a significant shift. Complex government regulations, rising costs and higher consumer expectations are driving the accelerated transition from fee-for-service to a value-based care payment model. As a result, healthcare organizations face mounting pressure to improve quality of care and lower costs. Health eFilings, a Certified EHR Technology and expert in clinical data analytics, delivers innovative solutions to ensure clinicians and healthcare organizations successfully and profitably navigate the complex, ever-changing healthcare landscape.

Health eFilings' proprietary ONC-certified, cloud-based software enables organizations to more effectively leverage the data in their EHR to deliver high quality patient care at lower costs. With our enterprise solutions, healthcare organizations can effectively track and analyze data for population health management initiatives and easily comply with complex CMS programs. Since the software fully automates the process and does all the work with no IT resources, administrative support and workflow changes, healthcare organizations have more time to focus on patients.

Health eFilings' MIPS Accelerator is certified to ingest patient data, calculate all relevant electronic Clinical Quality Measures, and to export the data required to comply with programs such as MIPS, CPC+, PCF, and APM reporting regardless of practice size, specialty, or Care Setting. The purpose of this Real World Test plan is to track and document the relevant interoperability criteria and adherence to the relevant criteria Health eFilings is certified for.

## STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATAFOR INTEROPERABILITY (USCDI))

| | |
|---|---|
| **Standard (and version)** | 45 CFR 170 Subpart C |
| **Updated certification criteria and associated product** | N/A |
| **Health IT Module CHPL ID** | 15.02.02.1598.A029.03.02.0.200102 |
| **Method used for standard update** | N/A |
| **Date of ONC ACB notification** | N/A |
| **Date of customer notification (SVAP only)** | N/A |
| **Conformance measure** | N/A |
| **USCDI updated certification criteria (and USCDI version)** | N/A |

## MEASURES USED IN OVERALL APPROACH

### Description of Measurement/Metric

| Measurement/Metric | Description |
|---|---|
| Import Error Rate | The percentage of QRDA I files generated in accordance with the QRDA Implementation Guide successfully imported into Health eFilings software. |
| Export Error Rate | The percentage of QRDA I files generated by the user that successfully export. |
| Time Available | The percentage of the year the functionality is available to a user. |
| Dashboard Update Rate | The percentage of user-initiated updates to the Health eFilings' dashboard that successfully complete. |
| Successful Data File Creation | The percentage of QRDA III files generated for submission that are accepted by CMS under the MIPS, CPC+, PCF, or APM programs. |

### Associated Certification Criteria

| Measurement/Metric | Associated Certification Criteria |
|---|---|
| Import Error Rate | 170.315(c)(1) |
| Export Error Rate | 170.315(c)(1) |
| Time Available | 170.315(c)(2) & 170.315(c)(3) |
| Dashboard Update Rate | 170.315(c)(2) |
| Successful Data File Creation | 170.315(c)(3) |

9/10/2021

## Justification for Selected Measurement/Metric

| Measurement/Metric | Justification |
|---|---|
| Import Error Rate | The ability to import data for the purpose of creating patients and populating all required measure components demonstrates the interoperability of the software. |
| Export Error Rate | The successful export of patient-level data demonstrates the software's interoperability and that it is operating in accordance with the applicable QRDA Implementation Guide. |
| Time Available | The amount of time the functionality is available to a user directly impacts the interoperability of the product. |
| Dashboard Update Rate | Successful completion of a user-initiated update to the calculation of eCQMs based upon imported data demonstrates the software's ability to successfully ingest data and calculate measures. |
| Successful Data File Creation | The successful submission of data to CMS under various QPP programs demonstrates the software is operating in accordance with the applicable QRDA Implementation Guide. |

## Care Setting(s)

| Care Setting | Justification |
|---|---|
| All Care Settings | Health eFilings' MIPS Accelerator functions the same regardless of Care Setting. Real World Testing metrics will be tracked and calculated across all users of the software regardless of size, specialty, or Care Setting. This methodology will ensure the software's adherence to the certified interoperability criteria regardless of how it is implemented in the healthcare market. |

**Expected Outcomes**

| Measurement/Metric | Expected Outcomes |
|---|---|
| Import Error Rate | 100% of all QRDA I files generated in accordance with the QRDA Implementation Guide should be imported into the software. |
| Export Error Rate | 100% of all QRDA I files generated by the use should be successfully exported. |
| Time Available | The ability to utilize the functionality throughout the entire year for all certified measures demonstrates the interoperability of the product. |
| Dashboard Update Rate | 100% of all user-initiated dashboard updates should successfully complete. |
| Successful Data File Creation | 100% of all QRDA III files generated for submission should be successfully submitted to CMS. |

**SCHEDULE OF KEY MILESTONES**

| Key Milestone | Care Setting | Date/Timeframe |
|---|---|---|
| Real World Testing plan - develop for publication the RealWorld Testing plan, including working with ONC-ACB to finalize and publish approved plan | All | 09/01/2021 - 12/15/2021 |
| Develop, test, and implement data tracking of approved Real World Testing plan metrics | All | 10/15/2021 - 12/31/2021 |
| Measure data collection | All | 01/01/2022 - 12/31/2022 |
| Quarterly review of data collected | All | Quarterly, 2022 |
| Real World Testing final 2022 data analysis, documentation, and submission of report to ONC-ACB | All | 01/01/2023 - 01/31/2023 |

## ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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Date:    11/10/2021